

Florida Department of Corrections
INSTRUCTIONS FOR PAYMENT

Five Ways to Pay

The Department shall utilize JPay Correctional Payment Services for the processing of payments. There are five (5) ways to make your court ordered payments to the Florida Department of Corrections using JPay's services. A brief description of each follows:

1. To make payments in-person using cash:

Visit any MoneyGram store. The main locations are in Wal-Mart, CVS, 7-Eleven, and Ace Cash Express stores.
Fill out an express payment blue form:
Receive code: 5385
Account Number: DC number and Last Name with no spaces (Ex. 123456Smith)
Message: DC number, Last Name, FLDOC (Ex. 123456Smith, FLDOC)
Fee: \$3.95
Payments of up to \$ 9,999.99 in cash may be made at MoneyGram locations.

Funds sent using MoneyGram before 6:00 PM EST will normally be posted to the offender's account the next business day.

2. To send funds by Internet:

Visit www.jpayers.com and create a free user account (or log in if you have one).
Enter your DC number (123456) and click on 'Send Money'.
Follow the instructions to complete your payment with a debit or credit card.
The transaction fee is based on the amount sent with a minimum charge of \$1.95 and a maximum charge of \$23.95.
The maximum amount which can be sent is \$1,000 in a 10-day period.

3. To send funds by Mobile App:

Download the JPay mobile app from the Apple App Store (for iPhones) or Google Play (for Android phones).
Click on the Money icon and create a free user account (or login if you have one).
Follow the instructions to complete your payment with a debit or credit card.
The transaction fee is based on the amount sent with a minimum charge of \$1.95 and a maximum charge of \$23.95.
The maximum amount which can be sent is \$1,000 in a 10-day period.

4. To send funds by telephone:

Call JPay at 1-800-574-5729 to speak to a live Customer Service Agent 24 hours daily.
Spanish-speaking agents are available.
Provide a credit or debit card number to the agent.
Provide the DC number and offender name (last name and first name).
The transaction fee is based on the amount sent with a minimum charge of \$2.95 and a maximum charge of \$24.95.
The maximum amount which can be sent is \$1,000 in a 10-day period.

Funds sent using JPay before 8:00 PM EST will normally be posted to the offender's account the next business day.

5. To mail through the United States Postal Service:

The sender must submit a money order, bank check or cashier's check made payable to JPay along with a completed Money Order Deposit Form for Restitution & Court-Ordered Payments (DC2-364). JPay and the Department shall not accept checks issued by businesses, employers, or through on-line bill paying services.
Form DC2-364 can be obtained from the offender's Correctional Probation Officer.

Payments are mailed to:

JPay
P.O. Box 260130
Hollywood, FL 33026

The offender's name and DC number need to be on the money order or cashier's check.